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January 9, 2023

Honorable Board of Directors  
Marin County Transit District  
3501 Civic Center Drive  
San Rafael, CA 94903

**Subject: General Manager Report – Monthly Report: November 2022**

Dear Board Members:

### Recommendation

This is a recurring information item.

### Summary

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending November 30, 2022. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit systemwide ridership remains robust. Although ridership in November 2022 was 12% lower than the previous month (October 2022), this is due to normal seasonal variation, and ridership compared to the same month in prior years was strong. Total ridership was 23% higher than the previous year (November 2021), and only 14% lower than pre-COVID (November 2019).

Fixed route ridership recovery from the COVID-19 pandemic continues to be very strong, stronger than demand response ridership. Ridership on fixed-route services was at over 88% of pre-COVID levels (comparable to the 90% of pre-COVID levels in the previous month, October 2022); whereas ridership on Marin Access services has plateaued at less than half of pre-COVID ridership (43% of November 2019). Marin Access ridership had started to decline over the last few months, and has dropped below 2021 levels. Marin Access ridership was 12% below November 2021, and 10% below last month (October 2022).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and



financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

**Fiscal/Staffing Impact**

None.

Respectfully Submitted,

A handwritten signature in black ink that reads "Nancy E. Whelan".

Nancy Whelan  
General Manager

Attachment A: Monthly Ridership Report and Customer Comments