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April 3, 2023

Honorable Board of Directors
Marin County Transit District
3501 Civic Center Drive
San Rafael, CA 94903

Subject: General Manager Report – Monthly Report: January 2023

Dear Board Members:

Recommendation

This is a recurring information item.

Summary

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending January 31, 2023. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit systemwide ridership was moderate in January 2023. Total ridership was 12% higher than the previous year (January 2022) and 21% lower than pre-COVID (January 2020). This is compared to ridership last month (December 2022) which was 16% higher than the previous year and only 16% lower than pre-COVID. January's low ridership relative to the District's recent trajectory was likely due to the atmospheric river that came through Marin County that month, dropping record rainfall on the County. Other Bay Area operators have also reported lower ridership due to weather.

Fixed route ridership recovery from the COVID-19 pandemic continues to be strong, much stronger than demand response ridership. Ridership on fixed-route services in January 2023 was at 81% of pre-COVID levels (January 2020), whereas ridership on Marin Access services has been falling, and was only 39% of pre-COVID levels. Marin Access ridership started to decline in September of this fiscal year, dropping below FY22 levels. The trend may have levelled off, as Marin Access ridership was 1% higher than last year (January 2022), but it was still 3% below last month (December 2022). Yellow bus ridership remains strong; ridership was 20% higher than the previous year (January 2022), and only 5% lower than pre-COVID (January 2020).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and



financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

Fiscal/Staffing Impact

None.

Respectfully Submitted,

A handwritten signature in black ink that reads "Nancy E. Whelan".

Nancy Whelan
General Manager

Attachment A: Monthly Ridership Report and Customer Comments