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May 1, 2023

Honorable Board of Directors  
Marin County Transit District  
3501 Civic Center Drive  
San Rafael, CA 94903

**Subject: General Manager Report – Monthly Report: February 2023**

Dear Board Members:

### **Recommendation**

This is a recurring information item.

### **Summary**

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending February 28, 2023. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit systemwide ridership was moderate in February 2023. Total ridership was 9% higher than the previous year (February 2022) and 19% lower than pre-COVID (February 2020). This is similar to ridership last month (January 2023), which was 12% higher than the previous year and 21% lower than pre-COVID. February's low ridership relative to the District's recent trajectory was likely due to the atmospheric river that came through Marin County in both January and February, dropping record rainfall on the County. Other Bay Area operators have also reported lower ridership due to weather.

Fixed route ridership recovery from the COVID-19 pandemic continues to be strong, much stronger than demand response ridership. Ridership on fixed-route services in February 2023 was at 82% of pre-COVID levels (February 2020), whereas ridership on Marin Access services has been falling, and was only 41% of pre-COVID levels. Marin Access ridership started to decline in September of this fiscal year, dropping below FY22 levels. The trend continues this month, as Marin Access ridership was 5% lower than last year (February 2022). Yellow bus ridership remains strong; ridership was 15% higher than the



previous year (February 2022) and only 6% lower than pre-COVID (February 2020).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

**Fiscal/Staffing Impact**

None.

Respectfully Submitted,

A handwritten signature in black ink that reads "Nancy E. Whelan".

Nancy Whelan  
General Manager

**Attachment A:** Monthly Ridership Report and Customer Comments