



## Help us better understand how our riders get around:

5. Do you ever ride the regular fixed route bus like Marin Transit or Golden Gate Transit?

Yes

No

5a.i **If yes**, how frequently do you ride?

Frequently (3 or more days per week)

Often (1 or 2 days per week)

Sometimes (1 to 4 times per month)

Rarely (Less than once per month)

5a.ii **If yes**, which routes do you typically ride?

\_\_\_\_\_

5b. **If no**, how likely are you to use the fixed route bus if there is a service that transports you to and from your home and the bus stop?

Very Likely

Likely

Unlikely

Very Unlikely

6. Do you use any other transportation programs or services available in Marin County?

Yes

No

6a. **If yes**, please check all that apply:

The Hamilton Shuttle

Marin Villages Volunteer Drivers

Sausalito Village and/or CARSS

Shuttle provided by my housing complex

Uber or Lyft

Silver Ride

Other: \_\_\_\_\_

## Help us better understand who our riders are:

7. What language do you regularly speak at home? \_\_\_\_\_

8. Are you of Hispanic, Latino, or Spanish origin?

Yes

No

9. Race/Ethnicity:

White

African American/Black

Asian

American Indian or Alaska Native

Native Hawaiian or Pacific Islander

Other \_\_\_\_\_

10. What category best describes your annual household income?

Less than \$10,000

\$10,000 to \$24,999

\$25,000 to \$34,999

\$35,000 to \$49,999

\$50,000 to \$74,999

\$75,000 to \$99,999

\$100,000 to \$149,999

\$150,000 to 199,999

\$200,000 and above

11. Do you own and use a cell phone?

Yes

No

11a. **If yes**, is it a smart phone (a touchscreen phone that combines features of a computer with a phone, e.g. an Apple iPhone, a Samsung Galaxy phone, or a Jitterbug phone)?

Yes

No

12. Do you use the internet or email, at least occasionally?

Yes

No

12a. **If yes**, do you use the internet to look up transit information?

Yes

No

13. How many people live in your household (including yourself)?

1

2

3+

14. What is your housing situation?

Own home with mortgage

Live in independent living senior housing

Own home without mortgage

Live in affordable/HUD/Section 8 housing

Rent (apartment/home)

Staying with family/friends

Live in assisted living/nursing home

Other: \_\_\_\_\_

15. Is there a drivable vehicle available to members of your household?

Yes

No

16. In the past three months, have you missed or delayed a medical appointment because of a lack of transportation?

Yes

No

17. Thank you for taking the time to complete this survey. In an effort to better assess the specific needs of our riders, we will be conducting follow-up interviews. By writing your name and the best number to reach you below, you will give us permission to contact you for an interview. Thank you!

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

**Is there anything else you think we should know? Please write it below:**

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..... FOLD HERE .....

Thank you for taking our survey!

Please fold and seal to mail back your completed survey. No postage is required.

To be eligible for our raffle drawing, place your completed survey in the mail by the end of January 2017. The winner will be contacted at their home phone number on file with the Travel Navigators.

To stay up to date on all Marin Access news, sign up for our email newsletter at [www.marinaccess.org](http://www.marinaccess.org).

Para obtener acceso o solicitar una copia de la encuesta de usuarios en español por favor visite al [www.marinaccess.org](http://www.marinaccess.org) o llame al 415-226-0855.



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