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March 3, 2023

Honorable Board of Directors  
Marin County Transit District  
3501 Civic Center Drive  
San Rafael, CA 94903

**Subject: General Manager Report – Monthly Report: December 2022**

Dear Board Members:

## **Recommendation**

This is a recurring information item.

## **Summary**

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending December 31, 2022. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit systemwide ridership remains robust. Although ridership in December 2022 was 10% lower than the previous month (November 2022), this is due to normal seasonal variation, and ridership compared to the same month in prior years was strong. Total ridership was 16% higher than the previous year (December 2021), and 16% lower than pre-COVID (December 2019).

Fixed route ridership recovery from the COVID-19 pandemic continues to be very strong, stronger than demand response ridership. Ridership on fixed-route services was at 87% of pre-COVID levels (comparable to the 88% of pre-COVID levels in the previous month, November 2022); whereas ridership on Marin Access services has plateaued at less than half of pre-COVID ridership (44% of December 2019). Marin Access ridership had started to decline over the last few months, and has dropped below 2021 levels. Marin Access ridership was 11% below December 2021, and 4% below last month (November 2022).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and



financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

**Fiscal/Staffing Impact**

None.

Respectfully Submitted,

A handwritten signature in black ink that reads "Nancy E. Whelan".

Nancy Whelan  
General Manager

**Attachment A:** Monthly Ridership Report and Customer Comments