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June 5, 2023

Honorable Board of Directors  
Marin County Transit District  
3501 Civic Center Drive  
San Rafael, CA 94903

**Subject: General Manager Report – Monthly Report: March 2023**

Dear Board Members:

### Recommendation

This is a recurring information item.

### Summary

The attached monthly report provides an overview of Marin Transit operations for the monthly period ending March 31, 2023. The monthly reports summarize statistics on the performance of Marin Transit services and customer comments.

Overall, Marin Transit systemwide ridership was moderately strong in March 2023. Total ridership was 4% higher than the previous year (March 2022) and 14% lower than pre-COVID (March 2019). This represents an improvement over the last two months, January and February 2023, which were 21% and 18% below pre-COVID levels, respectively. These winter months' low ridership relative to the District's recent trajectory was likely due to the atmospheric river that came through Marin County in January through March, dropping record rainfall on the County. Other Bay Area operators have also reported lower ridership due to weather.

Fixed route ridership recovery from the COVID-19 pandemic continues to be strong, much stronger than demand response ridership. Ridership on fixed-route services in March 2023 was at 88% of pre-COVID levels (March 2019), whereas ridership on Marin Access services was only 42% of pre-COVID levels. Marin Access ridership started to decline in September of this fiscal year, dropping below FY22 levels. Ridership has continued to stay below FY 22 levels, March Marin Access ridership was 14% lower than last year (March 2022), but has started an upward trend compared to last month (February 2023). Yellow bus ridership remains strong; ridership was 41% higher than the previous year (February 2022) and 5% higher than pre-COVID (March 2019).

Additional detailed analyses of system performance and trends are provided in separate quarterly and annual reports, including route-level statistics and



financials. These reports are available on the District's website at <https://marintransit.org/service-performance-and-reports>.

**Fiscal/Staffing Impact**

None.

Respectfully Submitted,

A handwritten signature in black ink that reads "Nancy E. Whelan".

Nancy Whelan  
General Manager

**Attachment A:** Monthly Ridership Report and Customer Comments