



The 'Staying Connected' Edition

Left Photo by Flickr User ACT Project Concordia; Center Photo by Flickr User Korean Resource Center

Dear Rider,

One of the great joys of working at Marin Access and Marin Transit is connecting with our wonderful community of committed drivers, helpful Travel Navigators, generous volunteer drivers, and of course our fantastic riders! We're grateful for these relationships and for the connections we've made over the last year.

We celebrated these bonds at a Paratransit Driver Appreciation Breakfast in October. Thanks to the Marin Paratransit Coordinating Council and rider Naomi Butler, we honored the Paratransit drivers who help Marin's seniors and residents with disabilities travel across our county. We hope to host more appreciation events in the future so that riders and staff stay connected on and off the route.

We're thrilled to share new opportunities to help our riders stay connected with us, with each other, and with the community at large. Starting this month, we are partnering with Technology4Life to offer FREE technology classes specifically designed to help seniors and people with disabilities use mobile and web tools to travel around Marin. Learn more on page 2.

Our expert Travel Navigators are offering satellite office hours across the county, making it easier for seniors and individuals with disabilities to learn how they can benefit from Marin Access and Marin Transit services. Drop by our new satellite office hours to learn about Paratransit, subsidized taxi services, and more. Travel Navigator services are completely free and translation is available for non-English speakers. Locations are on page 3.

We hope to see you at our technology classes and at Travel Navigator office or satellite hours. We wish you a wonderful winter season and look forward to staying connected in the new year.

Paratransit Driver Appreciation Breakfast

We had a blast celebrating our wonderful Paratransit drivers at an Appreciation Breakfast in October. We're grateful to the Marin Paratransit Coordinating Council for hosting, to rider Naomi Butler for spearheading the event, and to Taste Catering in Fairfax for providing a delicious breakfast.



Staff from Marin Transit and Whistlestop and Marin County Supervisor Dennis Rodoni had a great time connecting with the drivers who make Paratransit possible. We hope you'll help us show our great drivers appreciation every day!



TECH TIPS FOR TRANSPORTATION Get around with the touch of a button!

Want to get around without driving? Your Smartphone, tablet, and computer are great tools for getting rides! Partnering with Technology4Life, Marin Transit is sponsoring a FREE class to learn about transportation options in Marin.

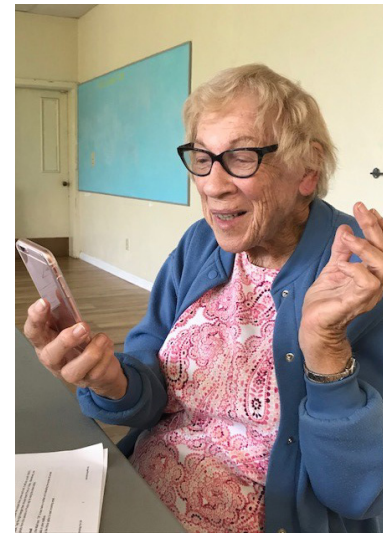
We will show you how to get online and use web sites and apps to determine the fastest, cheapest, and most timely ways for getting where you want to go. Learn how to take the bus, SMART train, ferry or get a ride from a volunteer, use shared ride services (Lyft), subsidized taxis, and more!

Bring your Smartphone, tablet, or laptop to class. Bring \$10 and your photo ID to set up a Clipper card. This course is especially geared to older adults and riders with disabilities, as well as caregivers interested in transportation options.



What have participants liked about the class so far?

- » Individualized help and personal instruction
- » Handouts to take home and use in the future
- » The instructors are “bright and caring” and “friendly and patient”
- » The “small class allows for discussion”
- » “Thorough instruction on how to use the transit system”



upcoming classes

Reserve your spot in one of our classes.

Mill Valley Recreation Center

February 8 and 15, 2018

Call 415-383-1370 to sign up.

Margaret Todd Senior Center (Novato)

April 19 and 26, 2018

Call 415-899-8290 to sign up.

Additional classes in other locations will be added soon!

Find more info at www.technology4life.org/transit-tech or by calling Technology4Life at 415-325-5790, extension 4.

The Travel Navigators Are Coming to You!



THE TRAVEL NAVIGATORS are available to help older adults and people with disabilities understand the various transit options available to them and walk them through the process. By phone, email, or in-person, this is a one-stop shop to help you get the most out of Marin Access.

Satellite hours are a new way for the Travel Navigators to reach Marin County residents in the places they already frequent. At these “office hours,” Travel Navigators are available to answer questions about Marin Access and Marin Transit services, help

riders begin the application process, and provide referrals to other services or resources. See the schedule below for the next satellite hour near you.

Marin Access Travel Navigators are also available to provide **free in-person group presentations** on accessible transit options. Know a group that would benefit from a presentation? We’d be happy to arrange a talk at your local recreation hall, senior center, congregate meal, or group residence. Just give us a call or send an email with your request.

Translation services are available for non-English speaking riders. Spanish speakers may request to speak with a Bilingual Travel Navigator. We are also able to provide assistance in any language over the phone.

CALL US

415.454.0902

EMAIL US

travelnavigator@marintransit.org

office and satellite hours

Visit us at a location near you.

Whistlestop (San Rafael)

Active Aging Center, 930 Tamalpais Avenue

8:30 am - 5 pm, Monday-Friday

Point Reyes

Dance Palace, 503 B Street

11 am-1 pm, Third Thursday of the month

Pickleweed (San Rafael)

Albert J Boro Community Center, 50 Canal Street

11 am - 1 pm, Second Wednesday of the month

Novato

Margaret Todd Senior Center, 1560 Hill Rd

10 am - 12 pm, 4th/Last Thursdays every other month (January, March, May, July, September, November)

Marin City

Marguerita C Johnson Senior Center, 640 Drake Ave

12 pm - 2 pm, 1st Wednesday every other month (January, March, May, July, September, November)



711 Grand Ave, Suite 110
San Rafael, CA 94901

Marin Access is a program of Marin Transit in partnership with Golden Gate Transit.



A special thanks to our operators: Whistlestop, West Marin Senior Services, and MV Transportation, without whom we could not provide these services.

Upcoming Events: 2018

Paratransit Coordinating Council

10 North San Pedro Road, Room 1018
San Rafael, CA

- » January 22, 2018 1:30 - 3:00 pm
- » March 19, 2018 1:30 - 3:00 pm
- » May 21, 2018 1:30 - 3:00 pm
- » July 16, 2018 1:30 - 3:00 pm
- » September 17, 2018 1:30 - 3:00 pm
- » December 3, 2018 1:30 - 3:00 pm

Marin Mobility Consortium

555 Northgate Drive, Northgate Mall Community Room, San Rafael, CA

- » March 14, 2018 10:00 - 11:30 am
- » June 13, 2018 10:00 - 11:30 am
- » September 12, 2018 10:00 - 11:30 am
- » December 12, 2018 10:00 - 11:30 am

2017 Marin Access Survey

The Rider Survey enclosed with this newsletter is an opportunity to provide your feedback AND your chance to **win a \$20 ticketbook** for paratransit! Mail in your survey by the end of February to be entered in the raffle.

Requests for accommodations may be made by calling 415-226-0855, 711 (TDD) or by e-mail at info@marintransit.org. Copies of documents are available in alternative formats, upon request.

Para obtener acceso or solicitar una copia de boletin de Marin Access en espanol por favor visite al www.marinaccess.org o llame al 415-226-0855.