

**Service Plan Public Comments  
As of May 8, 2006**

<b>Southern Marin</b>		
Comment	Staff Response	Proposed Changed
How do I travel from Mill Valley to Marin General and College of Marin?	From Mill Valley, you would take the Route 17 to the off freeway stops in Strawberry. In Strawberry, you will transfer to a Route 22 bus to College of Marin. These buses are scheduled to minimize the transfer time.	To make this connection work, the Route 22 will be stopping at the off freeway stops in Strawberry. This is now reflected on the map.
Do not cancel the Route 21. Disabled daughter travels from Strawberry to Village of Corte Madera. The off freeway bus is an important connection. Maxine wrote letters in 2002 to prevent the cancellation of this bus.	Thank you for the feedback.	The changes to Route 22 will help alleviate this issue.
Very disappointed that the Route 21 will be canceled. The Route 221 will not help passengers traveling from Strawberry to get to Corte Madera because of the difficulty transferring from freeway bus pads to on street pads. Please consider the safety and navigation issues involved in transfers.	Thank you for the feedback. You are correct that it will be difficult to transfer from the Route 22 to the Route 221 to access the Village at Corte Madera.	The changes to Route 22 will help alleviate this issue. There will not be a direct connection, but passengers can walk from the non-freeway bus pad to the Village.
Thank you for answering concerns about the elimination of Route 21. I think we have found it is mainly a matter of new route numbers. We are especially glad the transfer will be made at the Strawberry "terminal" behind Safeway and NOT on the busy freeway bus pad.	Great.	No change needed.
Concerned about service from Mill Valley to College of Marin and Marin General	Thank you for the feedback.	Route 22 has been modified so that it now stops at the non-freeway stops in Strawberry. This will allow transfers between the Route 17 and Route 22 and provide service between Mill Valley and the College of Marin.  Service to Marin General will not be as convenient. Passengers will need to walk from the Route 22 or transfer to the Route 29 at the San Rafael Transit Center or in San Anselmo. It is likely that the Route 221 shuttle will provide service from the south to Marin General.
Concerned about travel from Mill Valley to Corte Madera	Thank you for the feedback.	Changes to the Route 22 will create a better connection between Corte Madera and Mill Valley.
Route 21 should be maintained to serve the Strawberry Area. Route 22 stops only at freeway pads in Mill Valley, which is not either safe or convenient. Frequency of buses and convenience to destinations is poor. Reduce the need to transfer from Corte Madera to Mill Valley	Thank you for the feedback.	The Route 22 has been changed so that it serves the non-freeway stops. This improves the connections significantly.
Would like later service on the Route 19	Thank you for the feedback.	No change proposed
A detail map of the Strawberry area would be helpful	MCTD is unable to create this graphic at this time but will work on a detailed map to accompany the schedules this summer.	No change proposed
Larkspur ferry terminal parking lot is full, and there is no feeder service	The Route 29 will serve Larkspur Landing and Ferry area, but it is difficult to time buses to the irregular ferry schedule. In the past, feeder services have been unsuccessful, but this may need to be revisited now that parking is at capacity.	No change proposed
Golden Gate Bridge, Highway and Transportation District's Advisory Committee on Accessibility (ACA) recommends that the plan be amended to include a direct transit connection from Southern Marin to Marin General Hospital.	MCTD is working with Larkspur and Corte Madera on the routing of the partnership shuttle bus Route 221. An extension of this route could help improve the connection between Southern Marin and Marin General Hospital.	Changes may be made to the Route 221

<b>Central Marin (San Rafael)</b>		
<b>Comment</b>	<b>Staff Response</b>	<b>Proposed Changed</b>
Current service from the Canal to San Rafael Transit Center runs later than the proposed plan	The 12:30pm trip is underutilized, but MCTD feels it is important to maintain the late night service on this route.	Added 12:30 pm weekday trip on Route 35
Need better service on 139. There is NO morning bus. The afternoon ride is 45 minutes by compared to 10 minutes by car. 139 should serve Lucas Valley Estates.	MCTD will look at the demand for a morning run. Afternoon buses have high ridership, which indicates running a morning bus may be justified. The entire route is 48 minutes so if children live near the end of the line, it will be long trip. Since ridership is quite high (>40 passengers), in the future, MCTD may be able to split this route.	In progress
Running Route 45 and Route 49/51 on Nova Albion between Montecillo and Northgate Dr will create massive amounts of congestion. It is already difficult to pull out of residential driveways in this area.	There are very few route alternatives in this area. By interlining buses between Kaiser and the Canal, an important connection will be made; however this will prevent buses from making a u-turn at Kaiser. MCTD feels strongly that the benefits of providing this service to Kaiser and Northgate will outweigh impacts from additional traffic on Nova Albion. MCTD will work with the City of San Rafael to develop and implement a public outreach process to these communities.	No changes proposed. This routing will depend on agreement with the City of San Rafael.
Articulated Buses cannot safely serve Kaiser on Montecillo	Articulated buses are proposed for the Route 45 since it will be the same bus as the 35 serving the Canal. Alternative routing is proposed to alleviate this issue.	Route 45 would serve Kaiser at a proposed stop on Nova Albion just passed Montecillo and then continue on Nova Albion to Northgate Dr. The Route 49/51 will provide service to the Kaiser entrances on Montecillo Dr.
Need to travel from Terra Linda to Tiburon	You will need to take the Route 49 or 45 to the San Rafael Transit Center and then Route 17 to Route 19	No changes proposed
Need service to San Marin to run until 5:00 pm	Service to San Marin will now run until around 8:00 pm	No changes proposed
What time will the last Route 35 bus be?	The last weekday bus on Route 35 will be 12:30 am	Added 12:30 pm weekday trip on Route 35
Want a bus from Las Gallinas and Marinwood to San Rafael Transit Center	The partnership shuttle bus Route 347 will provide this connection and is proposed to run 11 hours per day.	No change proposed
Will the Route 49 and Route 45 leave at the same time from the Transit Center?	On the weekdays, the Route 45 and Route 49 will leave at the same time since the Route 45 will be every 30 minutes.  On the weekends, the routes will be offset by a 1/2 hour to provide a combined 30 minute frequency.	No changes proposed
What is the service to Santa Venetia?	There will be extended peak hour service to Santa Venetia on the Route 233. This service will be operated by a small shuttle bus and there will be seven weekday service hours split into morning and afternoon/evening service.	No changes proposed.
Would like weekend service to China Camp	Thank you for the feedback. At this time there are no hours in the service plan for this service.	No changes proposed.
What are the hours of the Route 233?	There will be extended peak hour service to Santa Venetia on the Route 233. This service will be operated by a small shuttle bus and there will be seven weekday service hours split into morning and an afternoon/evening service. For example - 6:00 to 9:00 am and 3:00 to 7:00 pm	No changes proposed
Route 221 should also serve Marin Housing and Sutter Clinic	Thank you for the feedback. We will look at this as we finalize the partnership Route 221.	No changes proposed
Later service should be provided on the Route 23 on Friday and Saturday nights. This may serve as a "party bus"	We will consider this service extension as more funds are available.	No changes proposed
Several workers need to get from the San Rafael Transit Center to Tiburon by 7:30 am	MCTD is looking at moving the Route 19 a half an hour earlier to accommodate this request.	MCTD may move the Route 17/Route 19
Local route should operate on Lucas Valley Rd, Smith Ranch Rd and Miller Creek Rd to provide connecting service to the corridor service.	MCTD will look at this proposal in relation to the partnership Route 347 as options to improve service to Marinwood	No change proposed

### Central Marin (San Rafael) Continued

Comment	Staff Response	Proposed Changed
The route through Kaiser's Parking lot C to serve the Montecillo stop is much easier for buses to maneuver than the existing routing through the circle in Parking Lot D. Why can't articulated buses use this new routing?	While articulated buses have a tighter turning radius than standard buses, this is not true for u-turns. The routing through Parking Lot C requires a tight u-turn that the articulated buses cannot make safely.	No change proposed
I am alarmed that you propose to run a large commercial diesel articulating bus on a residential street in our neighborhood. This street already has moderate auto traffic from two schools and a mall. There are adjacent and more appropriate commercial streets like Frietas parkway and Northgate drive for commercial bus lines.	MCTD recognizes your concerns and the routing of buses in this area has not been finalized. Connecting the Route 45 and Route 35 would connect high use destinations to the Canal Area of San Rafael. To do this, articulated buses are needed during the peak periods to prevent over crowding.  It is not possible to turn articulated bus around at Kaiser, and there are few street options in this area. Unfortunately, the connection to Frietas Parkway also requires operating on a residential section of Montecillo.	No change proposed
Will stops need to be enlarged to handle articulated buses on the Route 45.	No. In cooperation with Golden Gate Transit, MCTD has identified that existing stops on the Route 45 would be able to serve an articulated bus.	No change proposed
Do Canal patrons know their current southbound route 35 will be reduced to accommodate the north bound 45?	The southbound route 35 will not be reduced. There will be additional buses that serve the Route 35 that do not serve the Route 45.	No change proposed
Create a timed transfer between the Route 35 and Route 45 instead of using the same bus.	Extending the Route 35 to create a one seat ride from the most concentrated area of transit riders (the Canal) to the Civic Center, Northgate, and Kaiser is expected to be very well used and a significant improvement in convenience for this transit dependent population.  A timed transfer is less desirable. This will also require additional service hours, since an additional bus will need to be added to each line to meet the schedule and provide adequate driver breaks.	No change proposed
Why is the proposal to run buses on Nova Albion being made before consulting the neighbors? Can the public hearing be held in the evening when working residents can attend?	The routing in this area has not been finalized. Because it potentially includes new street sections, it will require additional outreach and work with the City of San Rafael to finalize.	No change proposed
Buses will run too early on Nova Albion and wake residents and prevent them from relaxing in the evening.	Thank you for the feedback. MCTD does run buses on other residential streets.	No change proposed

<b>Northern Marin (Novato)</b>		
<b>Comment</b>	<b>Staff Response</b>	<b>Proposed Changed</b>
I ride transit everywhere I go. I am thrilled that Hamilton in Novato is getting some bus service. Right now I have to walk one and a half miles to the bus stop at Nave Dr. and Bolling to get a bus to San Rafael. I walk a mile back into Hamilton on the way back. Many people here will appreciate this new service.	Thank you for the feedback.	No change proposed
My mother lives in Fairfax and it can take me one and a half to two hours to get there by bus depending on the day and time. With your plan to expand the 23 Route this will take much less time, and I will only have one transfer.	Thank you for the feedback.	No change proposed
I like the increased frequency on South Novato Blvd. I mostly travel from Novato to Northgate mall. I like that I will be able to travel to San Marin without transferring buses. I would like to be able to go to Toy R US in San Rafael	Thank you for the feedback.	No change proposed
Want better East-West service in Novato	MCTD will be monitoring how the new routes in Novato perform before adding additional service.	No change proposed
Want weekend service to San Marin. Even a couple of trips on weekends would help.	MCTD will look at increasing transit to this area in the future.	No change proposed
Children in San Marin need weekend service to get to pools and activities in Hamilton and other locations	MCTD will look at increasing transit to this area in the future.	No change proposed
How will a rider on the Route 52 boarding on Alameda del Prado transfer to the Route 49 southbound and how will they do the reverse to get home?	This transfer will require walking between bus stops since there will not be a transfer location in this area. More specific "travel training" will be provided as part of the service implementation this summer.  MCTD recommends taking the Route 52 to Nave Dr and Bolling Dr. At this location, you will cross at the signal to the southbound bus stop to catch the Route 51. Both bus stops have shelters, and there appears to be a clear accessible pathway between them. For the return trip, MCTD recommends taking the Route 51 to Ignacio Blvd just past Alameda del Prado. Again, at this location you will need to cross the street to the southbound stop to catch the Route 51.	No change proposed
Want a secure and safe transfer location in Southern Novato	MCTD will be working towards this goal.	No change proposed
Why is a proposed timed transfer location shown at Ignacio on the route map?	MCTD feels transfers in this area would be improved if there was safe location where all bus routes could meet. For the September implementation, there is no transfer location planned.	The icon for future timed transfer location was removed from the route map.
The neighborhood near proposed future Southern Novato transit hub is very concerned about impacts on their community. They do not want a transfer hub near Los Robles mobile home park.	MCTD understands these concerns and will be actively working with Novato communities starting this summer to find an effective, safe and convenient transfer location.	No change proposed
Homes near Ignacio are in a permanent neighborhood	Thank you for the feedback. At this time the service plan will have no impact on the current service plan.	No change proposed
Proposed map does not show local streets near Ignacio	MCTD apologizes for any inaccuracies in the map. The map is meant to effectively show the transit routes, and unfortunately we are unable to make corrections to the base map at this time.	No change proposed
Why do the Routes 49 and 51 have different numbers?	While the same bus operates these routes on the weekday, the schedules are different on the weekend. MCTD will look at ways to minimize confusion.	No change proposed
Want 51 bus to connect with the 70 and not the 80 since the 80 is often full	MCTD will look at this when finalizing route schedules	No change proposed
Would like morning service to Novato High that arrives by 7:20 am (first period). Route 155	As proposed, this route would arrive at the Southbound bus would arrive at Novato High School at 7:11. MCTD will be working with the City of Novato and the Schools to finalize this	No change proposed
Would like service from Hamilton to County Health & Human Services	Thank you for the feedback. The current service plan does not connect these destinations, but MCTD will consider this for the future. The new Route 49 provides service to Hamilton.	No change proposed

<b>Rural Service</b>		
<b>Comment</b>	<b>Staff Response</b>	<b>Proposed Changed</b>
Keep weekend service from Marin City to Stinson Beach	Weekend service to Stinson Beach is scheduled to resume in July. The service will be provided as part of the West Marin Stage.	No change proposed
<p>I would like to register my opposition to the cancellation of the #63 golden gate transit bus service to Stinson Beach/Audubon Canyon Ranch. I am a volunteer at ACR during the open season and have always relied on this service for transportation to the ranch. In addition, since I am not the owner of a car, the lack of this bus service will probably mean the end of my ability to volunteer in the future.</p> <p>I also would add that anytime I have used this bus, it has always had a full complement of passengers. Many hikers for Mt. Tam and between Mt. Tam and Stinson Beach used this service every weekend. Removing the only public transportation option in this area will only increase the auto traffic (more pollution, more gas use) and will also remove the ability to travel to these areas for those who cannot or do not drive.</p>	MCTD recognizes the importance of providing weekend service to both recreational riders and West Marin residents. Weekend service along Panoramic Highway is scheduled to resume in July and will provide year round Saturday service and seasonal Sunday service between Manzanita, Marin City, Stinson Beach, and Bolinas. The proposed weekend schedule is designed to accommodate the needs those traveling to and from recreational activities in West Marin.	No change proposed
New schedule on North Route to match school service will be really appreciated.	Thank you for the feedback.	No change needed
I am very upset to learn that the wonderful Route 63 between Marin City and Stinson Beach has been discontinued. As a avid hiker (who does not own a car), I relied heavily on this bus to take me to Bootjack and Pan toll Ranger Station.	MCTD recognizes the importance of providing weekend service to both recreational riders and West Marin residents. Weekend service along Panoramic Highway is scheduled to resume in July and will provide year round Saturday service and seasonal Sunday service between Manzanita, Marin City, Stinson Beach and Bolinas.	No change proposed
What is the South Route of the Stage	The south route of the Stage is a rural route operating between Marin City and Stinson Beach. Currently the route operates on weekdays only on Highway 1. In the proposed service plan, the South Route will operate year round Saturday service along Panoramic Highway and will have seasonal Sunday service.	No change proposed
Does the South Route go to Pt. Reyes	Yes, the South Route is proposed to make limited trips between Bolinas and Pt Reyes two days a week. This will be on a trial basis and the service may be expanded, modified or discontinued based on ridership.	No change proposed
What is the service on Panoramic Highway	There will be year round Saturday service on Panoramic highway and seasonal Sunday service operated as part of the Stage service.	No change proposed
How will small Stage Vehicles serve the weekend volume?	MCTD is planning to operate larger buses for the weekend service on the South Route of the Stage.	No change proposed
What is the fare on rural service	In the new service plan, the fare on the rural service is proposed to increase to be consistent with the other local services operated by MCTD. This will be \$2.00 for adults/\$1.00 for youths, seniors or disabled passengers.	No change proposed
Can we get additional stops on rural service	MCTD will be working to establish more safe and accessible rural stops. If you have a suggested location for a stop please email <a href="mailto:info@marintransit.org">info@marintransit.org</a> with your request.	No change proposed
Stage does not stop for flag stops	The Stage does stop for flag stops when they are in a safe, hazard free pullover location. If you are having difficulty please call 529-3239 and they can help establish if there is a nearby location that would be safe for the bus to stop.	No change proposed
Hard to pick up people on one side of Shoreline	Thank you for the feedback.	No change proposed

Request for paratransit for West Marin	Paratransit is a very expensive service that MCTD is unable to provide in West Marin at this time. The Stage provides its own paratransit service within a 3/4 mile corridor on either side of the routes. There will be limited paratransit on weekends within 3/4 of a mile of the South Route on Panoramic Highway to meet ADA demands. Additional service will be based on availability.	No change proposed
What happened to the 63?	The Route 63 has been discontinued. Service to West Marin on the weekends will be provided through the Stage Service.	No change proposed
Would like transportation from San Francisco to recreation sites in West Marin	The Stage is scheduled to provide this service starting in July, with connections to regional Golden Gate Transit routes.	No change proposed
Would like service to Pt. Reyes National Seashore on weekends	At this time, the Stage only operates as far north as Inverness. MCTD and the Park Service are pursuing additional funds that may make this extension possible in the future.	No change proposed
Having a separate weekday and weekend routing on the Stage will cause confusion and is a political decision rather than one based on ridership projections.	At this time, MCTD would like to retain weekday service along Highway 1 to observe ridership and while other alternatives are investigated for service to Muir Beach. Since major recreational destinations are located along Panoramic Highway, weekend service will use this routing. MCTD will work on creating clear marketing material to help minimize this confusion.	No change proposed
Later service on the South Route of the Stage on the weekend	MCTD agrees that the demand on weekends is significantly different than weekday demand and justifies a separate schedule.	Revised schedules for South Route
MCTD needs to do future outreach to hikers and organizations like the Sierra Club to help coordinate transportation with their needs	MCTD will look at setting up meetings as soon as time allows.	No change proposed
Why is there no Sunday service on the North Route	At this time there is not funding to provide Sunday service.	No change proposed
What was the ridership on weekend service on North Route	In progress	
How much would it cost to get Sunday service on the North Route	Around \$43,000 annually	No change proposed
How does the local area get federal funds	MCTD applies for rural funds through the 5311 grant program. MCTD provides matching funds from Measure A funds.	No change proposed
Hard to get to medical destinations from Marin City	MCTD will work on improving transfer times between the Stage and local bus routes.	No change proposed
The South Route should connect from Marin City to San Rafael Transit Center or skip Marin City and go straight to the Transit Center.	MCTD feels that this connection would be a duplication of service already provided along the corridor by local and regional buses.	No change proposed
North Route and South Route should be connected between Marin City and the San Rafael Transit Center to create a "double loop". How much would this cost?	MCTD appreciates the extensive work that has been done on this option and will review the plan. However at this time MCTD does not anticipate implementing a double loop.	No change proposed
Is morning school service redundant on the South Route?	Yes. The proposed times were redundant with existing school service.	Revised schedules for South Route
Bus service at 3:35 pm from TAM high duplicates existing yellow school bus service.	Yes. The proposed times were redundant with existing school service.	Revised schedules for South Route
Need a 5th trip per day. Seniors are scared of getting stuck in Central Marin.	At this time it is cost prohibitive to provide an additional trip.	No change proposed
Too big of a gap in the schedule in the middle of the day	The gap has been reduced in the schedule.	No change proposed
The 2:45 pm eastbound trip on the South Route takes students from Bolinas to after school sports in Mill Valley. The proposed schedule deletes this trip and it would be a huge loss for west Marin students	Thank you for the feedback.	Revised schedules for South Route retains this trip.
Extension between Bolinas and Pt Reyes hurts the existing schedule between Bolinas and Mill Valley	Thank you for the feedback.	Revised schedules for South Route retain the mid afternoon trip
Thank you for adding weekend service	Thank you for the feedback.	No change proposed
With less money spent on planning and consultants we would have more money for operation.	Thank you for the feedback. MCTD will continue to do more in house as more staff is hired.	No change proposed
Use bicycle racks that fit 3 bicycles	MCTD will use the highest capacity bicycle rack available that can safely be used on the service.	No change proposed
Consider using the CNG fueling station operated by the Park Service in West Marin	MCTD is looking into alternative fueling for new Stage vehicles.	No change proposed
Used Hybrid bus or other clean fuel like bio-diesel.	MCTD is looking into alternative fueling for new Stage vehicles.	No change proposed
On demand service to the youth hostel would be helpful for cyclists and others staying there	At this time MCTD does not have the resources to provide this type of service.	No change proposed

Create a better connection with Whistlestop Wheels @ the Redwoods	MCTD will look into ways to improve this connection	No change proposed
Find money for a volunteer driver program and taxi programs	MCTD would encourage community groups in West Marin to investigate this type of option. MCTD hopes to have a taxi program in place in the near future but it is uncertain what it will look like.	No change proposed
What would the cost saving from fuel for hybrid buses and what is the price difference for hybrid buses.	In progress and will most likely be addressed as part of the vehicle procurement process, which includes a separate public hearing.	No change proposed
I like existing 10:10 am bus from Marin City to Bolinas. The 10:56 am bus is too late for morning appointments. Weekday schedule should stay at existing times	Thank you for the input.	No change proposed
Schedules need to be better coordinated with the regional buses that serve San Francisco.	Golden Gate is currently updating their regional schedules for September to shift the times at the transit centers to the hour and the 1/2 hour. Where ever possible, MCTD will adjust the Stage schedule to coordinate with these new times.	No change proposed
Schedules need to be better coordinated with the regional buses that serve San Francisco.	Golden Gate is currently updating their regional schedules for September to shift the times at the transit centers to the hour and the 1/2 hour. Where ever possible, MCTD will adjust the Stage schedule to coordinate with these new times.	No change proposed

<b>General</b>		
Comment	Staff Response	Proposed Changed
More service to neighborhoods needed	MCTD is working to provide increased service to neighborhoods and hopes that smaller vehicles will help minimize perceived negative impacts of running bus service on new streets.	No change proposed
Improve frequency of buses. You should hire bus drivers who care about customer service, do not make personal cell phone calls while driving their bus and are not rude to senior passengers.	MCTD encourages any passenger with difficulties with a driver to record the Route number, time, and location. For buses operated by Golden Gate Transit, information should be mailed, emailed or reported by phone to their customer service. Comments on the Stage should be directed to Whistlestop Wheels.	No change proposed
Would like later service in the evening lasting overnight with half-hourly service. More frequent and more affordable local system needs to be set up for people without cars. A transit system similar to Alameda Count and San Francisco couth (Bart, Muni, etc) Lower fares!	Thank you for the feedback. We are working towards many of these goals.	No change proposed
Would like schedule that can be downloaded onto a PDA	Good suggestion and we will look into this for the September implementation.	No change proposed
80 bus should have 20 to 15 minutes headways	Thank you for the feedback. The 70s/80s are regional buses and not included in MCTD's responsibilities. MCTD will be looking to increase the number of 71 buses that complement the 70s/80s within Marin County.	No change proposed
Would like an express bus to Santa Rosa	MCTD will relay this feedback to Golden Gate Transit which operates the regional bus service.	No change proposed
The public outreach is not reaching non-bus riders	In creating the Short Range Transit Plan, MCTD worked to contact riders and non-riders with the budget. MCTD can continue to do more to attract new riders to the system through outreach and expanding service in new places or in new ways.	No change proposed
Improve bus stops	MCTD is committed to improving bus stops. This will be an on going process.	No change proposed
Would like more service on the weekends and more service to recreational destinations. Do feel the local bus services are useful. Family doesn't like to drive but the bus service is so limited they have no choice. Would use the bus more often if it actually ran on weekends and nights.	Thank you for the feedback. The plan includes as much weekend and evening service as the district can afford to provide. Hopefully with increased ridership this can be expanded.	No change proposed
Splitting local transit from regional service unfairly burdens the local system.	There are dedicated and shared revenues for both the local and the regional bus service	No change proposed
Transportation funds should be spent on buses and not on SMART	Thank you for your feedback.	No change proposed
Will all buses have bike racks?	yes	No change needed
Will routes be integrated with the 511 information system?	MCTD will be working to have this done for the September implementation	No change proposed
Will 70's, 80s and 71's still run	Yes, there will be no changes to this service	No change proposed
Buses need to be on time	MCTD is working with Golden Gate to allow more time in the schedule so buses are not late due to traffic and tight schedules.	No change proposed
Have you considered using alternative ways to signal buses to stop. For example push button lights? These types of devised help seniors and others that have difficulty wave for a bus to stop.	Thank you for the feedback. MCTD will consider this when updating bus stops.	No change proposed
Consider adding white lines along low vision tiles for visual impaired riders	Thank you for the feedback. MCTD will consider this when updating bus stops.	No change proposed
Three months is not enough time to inform current riders of changes?	Thank you for this feedback.	No change proposed
Will there be a marketing effort to attract new riders?	Before the routes are implemented marketing will be focused on educating existing riders. After implementation, MCTD will start marketing to non-riders. This will include a travel training program for Seniors.	No change proposed
What is the driver training for sensitive populations?	Golden Gate Transit and Whistlestop Wheels incorporate this into their driver training programs.	No change proposed.